

# REGULATORY SERVICES INTERVENTION REPORT

Sheet 1 of 2



Legislation covered: Food Safety and Hygiene (England) Regulations 2013   
 Food Safety Act 1990 (as amended)  Health & Safety at Work etc. Act 1974   
 Food Information Regulations 2014  Other legislation.....

Reason for Visit: Proactive  Reactive  Advisory/Project  Sample Taken (detailed below)  Revisit

Name of Establishment BUILDING CAFE @ VENTRY GROUP Business Type.....

Address STE 1011, MERRICK PLACE, 1-23 MERRICK ROAD, SOUTHWALL, UB2 4AU

Food Business Operator Name IPS E CO LTD

Registered Address 11 BRIDGE ROAD EAST, WELWYN GARDEN CITY, MK7 1JR

Email info@buildingcafe.co.uk

Tel 0208 350 6177 Mobile 07507 787291

Business days & hours MONDAY - FRIDAY 6:30AM - 15:30PM

Areas Checked FOOD PREPARATION AREA

Documents Checked STOP PACK, DAILY COMPLIANCE RECORD, TEMPERATURE RECORD, TRAINING RECORD, ALLERGEN INFORMATION, INVOICES

(L = Legal Requirement + Timescale and R = Recommendation)  
 (Food Only: CIM=Confidence in Management, FH=Food Hygiene & Safety Practices, S=Structure; FS=Food Standards;  
 H&S: Health & Safety)

**Intervention Summary:** FOOD HYGIENE & FOOD STANDARDS INSPECTION  
IN AS DESCRIBED ABOVE SURE THAT ALL LEGAL REQUIREMENTS ARE  
APPLIED BUT IN FOOD HANDLERS  
S REPAIR THE SCISSOR CHOPPING BOARD. THE RED AND BROWN  
CHOPPING BOARDS NEED TO BE REPAIRED.  
CIM FOOD SAFETY MANAGEMENT UNDER IMPLEMENTED. DAILY CHECKS  
RECORDED AND KEPT UP TO DATE

Action Proposed: INTERNAL

Food Hygiene Rating Scheme (if applicable)	SCORE						Your Food Hygiene Rating is:
	Good				Poor		
Compliance with food safety procedures	0	5	10	15	20	25	5
Compliance with structural requirements	0	5	10	15	20	25	
Confidence in management /control procedures	0	5	10	20	30		

Officer Name MARIA MARTINEZ Signature M. Martinez Designation SWO

Officer E-mail MARTINEZ.M@ealing.gov.uk

Date & Time 2/9/2025 11:50 am/pm. Telephone No: 020 8825 6666

As the person seen at the visit, I have taken note and understand all aspects of work discussed with the Inspecting Officer OR I have received this form and I will ensure this inspection report form is passed to the Manager.

Name Z LERIA POST Signature [Signature] Job Title CHEF

Note: This report describes those matters requiring attention. The report only covers the areas inspected at the time of the visit. If you have any queries regarding this report or you do not agree with your food hygiene rating, please contact the officer named above in the first instance. If it is not resolved then please contact 020 8825 6666 and ask for the Food Safety Team Leader.

## Information on Inspections and Interventions at Food Establishments

This report is based on national guidance and is not intended as a complete statement of the law. Food law aims to ensure that any food that is produced, stored or offered for sale to the public is safe. The Health and Safety at Work legislation aims to ensure that employees and the public are protected from risks to their health and safety caused by work activities.

**Please Note: This report may be released to any person if requested under Freedom of Information legislation subject to the removal of personal information.**

You are legally required to register your food business at least 28 days before opening. Registration is free of charge and you can register online at [www.register.food.gov.uk/new/ealing](http://www.register.food.gov.uk/new/ealing)

### Who will inspect your business?

Ealing Council employed Regulatory Services Officers/Environmental Health Officers have the right to enter and inspect your premises at all reasonable hours i.e. all hours of operation. They do not have to make an appointment. Inspectors will look at how you operate your business, identify potential hazards and ensure the business complies with the law. Our officers are authorised by the Council having demonstrated appropriate qualifications and competence.

### Food Hygiene Rating Scheme (if applicable)

Most businesses will be issued with a Food Hygiene Rating from 0 (urgent improvement necessary) to 5 (very good). The scores are calculated as follows:

Food Hygiene Rating Scheme	5	4	3	2	1	0
Total Score AND	0-15	20	25-30	35-40	45-50	55 or higher
Highest Individual Score	5	10	10	15	20	-

A web link to information on the Food Hygiene Rating Scheme is available at [www.food.gov.uk/business-guidance/food-hygiene-ratings-for-businesses](http://www.food.gov.uk/business-guidance/food-hygiene-ratings-for-businesses).

Your rating will be published on the Food Standards Agency's website approximately 5 weeks after the inspection (or 2 weeks if you obtained a rating of 5).

You may request that your rating is published before this. To do so please follow the link above.

If you disagree with the rating you have been awarded, you have 21 days from the date on which you are informed of your rating to lodge an appeal. You also have a 'right to reply' (if your hygiene standards have improved since the last inspection and you want to explain this to your customers). If you have made improvements since your last visit you can ask in writing for your rating to be reassessed (charges apply). You must provide written evidence of the improvements you have made. The relevant forms can be found by following the link stated in the first paragraph or can be obtained from us on request.

### What can you do if you think the outcome is unfair?

If you don't agree with action taken by the inspector, you should contact the officer directly in the first instance. If the issue is not resolved to your satisfaction, you can contact the Team Leader (Food Safety). If the matter can still not be resolved you may follow the Council's formal complaints procedure

### Where can I find further information about food or health and safety at work topics?

General legislative requirements can be found at [www.businesscompanion.info/en/indepth-guides](http://www.businesscompanion.info/en/indepth-guides)

For specific food information go to [www.food.gov.uk](http://www.food.gov.uk) while Safer Food Better Business (SFBB) Pack information can be found at [www.food.gov.uk/business-guidance/safer-food-better-business](http://www.food.gov.uk/business-guidance/safer-food-better-business)

For Health and Safety at work advice visit [www.hse.gov.uk](http://www.hse.gov.uk)

### Our Enforcement Policy

All our inspection and enforcement activity is carried out in accordance with our Enforcement Policy. The Policy is based on the principles of proportionality, consistency, transparency and targeting. A copy of the full policy is available on our website [www.ealing.gov.uk](http://www.ealing.gov.uk)

**If you have difficulty understanding this report or you want further information please phone 020 8825 6666 or email us at [foodsafety@ealing.gov.uk](mailto:foodsafety@ealing.gov.uk).**

**Food Safety and Workplace Safety, Regulatory Services, London Borough of Ealing, Perceval House, 14-16 Uxbridge Road, Ealing, W5 2HL**



Food  
Standards  
Agency  
[food.gov.uk/ratings](http://food.gov.uk/ratings)

This scheme is operated  
in partnership with your  
local authority

# FOOD HYGIENE RATING

- 0
- 1
- 2
- 3
- 4
- 5**

VERY GOOD